

Privacy

Privacy policy

Thank you for your interest in our website.

The protection of your personal data during collection, processing and use on the occasion of your visit to our website is an important concern for us. Your data will be protected within the framework of the statutory provisions.

Please take a moment to read the following information. This will inform you about how we handle your personal data, how and for what purpose this data is used, to whom we pass on this data and how we protect your personal data. This privacy policy relates to your use of our website.

Your personal rights are our highest priority and we make every effort to protect and safeguard these rights.

The controller for the processing of your personal data within the meaning of the European General Data Protection Regulation 2016/679 (GDPR) is:

Nikkiso Belgium bv

Industriepark 6

B-3300 Tienen

Belgium

E-Mail: dataprotection@nikkisomedical.com

Data Protection Officer

If you have any questions regarding data protection, please contact our Data Protection Officer, Julie Stevens as above.

How we use your information

We will collect your personal information for the purposes set out below. We have also indicated below which legal basis allows us to use your information in this way:

- a) to identify you when you contact us via our contact form or email and to enter into an agreement with you (legal basis: to initiate a contract with you);
- b) to customise our website and its content to your particular preferences (legal basis: because it is in our legitimate interests as a business);
- c) to improve our product and services (legal basis: because it is in our legitimate interests as a business).

Technical Data

Every access to our website and every retrieval of a file stored on the website is logged. The storage serves internal system-related and statistical purposes.

We may collect the following technical data:

- Name of the retrieved file,
- date and time of the retrieval,
- amount of data transferred,
- message about successful retrieval,
- operating system used,
- browser and browser type,
- the Internet page from which you were redirected,
- the Internet service provider,
- visited pages and
- requesting domain.

In addition, the IP addresses of the requesting computers are logged. However, the responsible party does not draw any conclusions about a person.

This data is necessary for the operation of our website. We use it to display the content of our website correctly, to optimize the content for you on a permanent basis and to support prosecutions in the event of hacker attacks.

Contact Form or Email Communication

When you contact us, whether by email or the contact form on our website, we may collect the following personal information:

- a) full name;
- b) postal address;
- c) email address; and
- d) telephone numbers;

This personal information will only be collected and processed for the purpose of handling and responding to your enquiries.

Your data will be collected via our email provider. If it is not provided, it is unfortunately not possible for us to contact you and process your request.

How long we will keep your personal information

We shall retain your information for 3 years, unless we are required by law to retain your personal information for a longer period.

Our approach to information security

To protect your information, Nikkiso Belgium BV has policies and procedures in place to make sure that only authorized personnel can access the information, that information is handled and stored in a secure and sensible manner and all systems that can access the information have the necessary security measures in place. To achieve this, all employees, contractors and sub-contractors have roles and responsibilities defined in those policies and procedures.

To make sure all employees, contractors and sub-contractors understand these responsibilities they are provided with the necessary training and resources they need.

In addition to these operational measures, we also use a range of technologies and security systems to reinforce the policies.

To make sure that these measures are suitable, vulnerability tests are run regularly. Audits to identify areas of weakness and non-compliance are routinely scheduled. Additionally, all areas of the organisation are constantly monitored and measured to identify problems and issues before they arise.

We would like to point out that no conclusive guarantee can be given for the security of data transmission via the Internet (e.g. communication by e-mail). Sensitive data should therefore either not be transferred at all or only via a secure connection (SSL) over the Internet.

Your rights

In order to process any of the requests listed below, we may need to verify your identity for your security. In such cases your response will be necessary for you to exercise this right.

The right to access information we hold about you

At any point you can contact us to request that the information we hold about you as well as why we have that information, who has access to the information and where we got the information. Once we have received your request, we will respond within 30 days.

The right to correct and update the information we hold about you

If the data we hold about you is out of date, incomplete or incorrect, you can inform us and we will ensure that it is updated.

The right to have your information erased

If you feel that we should no longer be using your data or that we are illegally using your data, you can request that we erase the data we hold. When we receive your request, we will confirm whether the data has been deleted or tell you the reason why it cannot be deleted.

The right to object to processing of your data

You have the right to request that Nikkiso Belgium BV stops processing your data. Upon receiving the request, we will contact you to tell you if we are able to comply or if we have

legitimate grounds to continue. If data is no longer processed, we may continue to hold your data to comply with your other rights.

The right to data portability

You have the right to request that we transfer your data to another controller. Once we have received your request, we will comply where it is feasible to do so.

The right to complain

You can make a complaint to us by contacting us via dataprotection@nikkisomedical.com or to the data protection supervisory authority – in Belgium, this is the Autorité de protection des données, at www.dataprotectionauthority.be.

Sharing your information

Nikkiso Belgium bv will not pass your details to third parties or transfer your data to a third country or international organisation.

Protection of minors

Consent to the processing of personal data can only be given by a person of legal age. For information society services, the consent of a child is permissible from the age of sixteen in accordance with Article 8 GDPR.

YouTube (Videos)

The plug-ins from YouTube.de/YouTube.com, which we use on our website, are operated by YouTube (LLC, 901 Cherry Ave, San Bruno, CA 94066 USA), represented by Google Inc. If the plug-ins are called up on our website, a connection to the YouTube servers is established. This results in the transmission of information about which of our websites you have visited to the YouTube server. If you are logged in as a member of YouTube, it is possible for YouTube to assign this information (videos viewed and comments) to your personal user account. You can avoid the collection of your data by logging out. YouTube's privacy policy can be accessed via: <https://www.google.de/intl/de/policies/privacy/>.

There is a possibility that personal data will be transferred to the USA in the course of using this Google service.

Cookies and Tracking

Use of cookies

A cookie is a small text file which is placed onto your computer (or other electronic device) when you access our website. We use cookies on this website to:

- a) recognise you whenever you visit this website (this speeds up your access to the website as you do not have to log in each time);

- b) obtain information about your preferences, online movements and use of the internet;
- c) carry out research and statistical analysis to help improve our content, products and services and to help us better understand our customer requirements and interests;
- d) target our marketing and advertising campaigns more effectively by providing interest-based advertisements that are personalised to your interests; and
- e) make your online experience more efficient and enjoyable.

In most cases we will need your consent in order to use cookies on this website. The exception is where the cookie is essential in order for us to provide you with a product or service you have requested.

Consent

When you visit our website, for non-essential cookies you will be asked if you wish to consent to the use of our cookies. You can modify the settings of your browser to reject cookies or disable cookies completely or select the option for strictly necessary cookies only.

Description of cookies

The table below provides some information on the cookies which we use on our website:

Cookie Name	What it does	Why is it used	How long it lasts
CONSENT [x2]	Detects if the visitor has accepted the marketing category in the cookie banner.	This cookie is necessary for the GDPR compliance of the website.	2 years
CookieConsent	Stores the user's cookie consent state for the current domain.	This cookie is necessary for the GDPR compliance of the website.	1 year
yt.innertube::nextId	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	This is a marketing cookie used to display ads that are relevant and engaging for the individual user.	Persistent

yt.innertube::requests	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	This is a marketing cookie used to display ads that are relevant and engaging for the individual user.	Persistent
ytidb::LAST_RESULT_EN TRY_KEY	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	This is a marketing cookie used to display ads that are relevant and engaging for the individual user.	Persistent
yt-remote-cast- available	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	This is a marketing cookie used to display ads that are relevant and engaging for the individual user.	Persistent
yt-remote-cast- installed	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	This is a marketing cookie used to display ads that are relevant and engaging for the individual user.	Persistent
yt-remote-connected- devices	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	This is a marketing cookie used to display ads that are relevant and engaging for the individual user.	Persistent
yt-remote-device-id	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	This is a marketing cookie used to display ads that are relevant and engaging for the individual user.	Persistent

yt-remote-fast-check-period	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	This is a marketing cookie used to display ads that are relevant and engaging for the individual user.	Persistent
yt-remote-session-app	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	This is a marketing cookie used to display ads that are relevant and engaging for the individual user.	Persistent
yt-remote-session-name	Registers a unique ID to keep statistics of what videos from YouTube the user has seen.	This is a marketing cookie used to display ads that are relevant and engaging for the individual user.	Persistent

How to turn off cookies

If you do not want to accept cookies, you can change your browser settings so that cookies are not accepted. If you do this, please be aware that you may lose some of the functionality of this website.

Enquiries

When contacted with an enquiry, Nikkiso Belgium BV will hold the entity name and contact details only for the purposes of handling the enquiry.

The online forms are subject to the same cookies and tracking as the rest of the website (see the above section "Cookies and Tracking" for more information).

Calls made to us may be recorded to protect the interests of all parties. Call records are deleted after 28 days unless needed for ongoing actions.

Contact details

If you have any queries about this Policy, need further information or wish to lodge a complaint you can use the details below to contact the relevant party.

Julie Stevens

Data Protection Officer

Nikkiso Belgium bv

Industriepark 6

B-3300 Tienen

Belgium

dataprotection@nikkisomedical.com

Changes to this Privacy Policy

We may change this Policy from time to time. You should check this policy occasionally to ensure that you are aware of the most recent version that will apply each time you access the website.